

1 UNITED STATES DISTRICT COURT  
2 DISTRICT OF NEVADA

3 Jewell Bates Brown,

4 Plaintiff

5 v.

6 Credit One Bank, N.A.,

7 Defendant

Case No.: 2:17-cv-00786-JAD-VCF

**Order Denying Motions to Compel  
Arbitration and Dismiss Claims or Stay  
Case Pending Arbitration; Granting  
Motion to Stay Case Pending Resolution of  
Other Litigation**

[ECF Nos. 23–25]

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9 Plaintiff Jewell Bates Brown alleges that Credit One Bank, N.A. called her cell phone  
10 using an automatic telephone-dialing system and a prerecorded or artificial voice hundreds of  
11 times in a two-year span to collect on a debt that is not hers.<sup>1</sup> Brown alleges that she did not give  
12 Credit One express consent to contact her at all, let alone in that manner. Brown contends that  
13 Credit One violated the Telephone Consumer Protection Act of 1991 (TCPA) and the Nevada  
14 Deceptive Trade Practices Act (NDTPA), was negligent, and invaded her privacy.<sup>2</sup>

15 Credit One now moves to compel Brown to arbitrate her claims, to dismiss or stay this  
16 case pending arbitration, or to stay the entire case pending a ruling from the U.S. Court of  
17 Appeals for the District of Columbia in *ACA International v. Federal Communications*  
18 *Commission*.<sup>3</sup> I find that Credit One's evidence is not sufficient to raise a genuine dispute about  
19 whether the arbitration agreement can be enforced against Brown under any theory, so I deny its  
20 motions to compel arbitration and to dismiss Brown's claims or stay this case pending

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<sup>1</sup> See generally ECF No. 1.

<sup>2</sup> *Id.*

<sup>3</sup> *ACA Int'l v. FCC*, Case No. 15-1211 (D.C. Cir. 2015).

1 arbitration. To save the parties from the need or inclination to invest resources further briefing  
 2 the TCPA issues before the circuit court has issued the mandate on its decision in *ACA*  
 3 *International*, I grant the motion to stay and stay all proceedings in this case.

#### 4 **Discussion**

##### 5 **I. Motions to compel arbitration and dismiss claims or stay case pending arbitration** 6 **[ECF Nos. 23, 24]**

7 The Federal Arbitration Act (FAA) requires federal district courts to stay judicial  
 8 proceedings and compel the arbitration of claims that are covered by a written and enforceable  
 9 arbitration agreement.<sup>4</sup> The district court’s role in this context is limited to determining  
 10 “whether a valid arbitration agreement exists” and, if so, “whether the agreement encompasses  
 11 the disputes at issue.”<sup>5</sup> The party seeking to compel arbitration has the burden under the FAA to  
 12 show that both are true.<sup>6</sup> “In determining whether a valid arbitration agreement exists, federal  
 13 courts ‘apply ordinary state-law principles that govern the formation of contracts.’”<sup>7</sup>

14 Brown’s husband applied for and obtained a credit account and corresponding credit card  
 15 from Credit One. Credit One contends that the “VISA/MASTERCARD Cardholder Agreement,  
 16 Disclosure Statement and Arbitration Agreement” it sent to Brown’s husband along with his  
 17 credit card contains a valid agreement to arbitrate. It is undisputed that Brown is not a signatory  
 18 to that agreement. “General contract and agency principles apply in determining the  
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21 <sup>4</sup> 9 U.S.C. § 3.

22 <sup>5</sup> *Nguyen v. Barnes and Noble, Inc.*, 763 F.3d 1171, 1175 (9th Cir. 2014).

<sup>6</sup> *Ashbey v. Archstone Prop. Mgmt., Inc.*, 785 F.3d 1320, 1323 (9th Cir. 2015).

<sup>7</sup> *Nguyen*, 763 F.3d at 1175 (quoting *First Options of Chicago, Inc. v. Kaplan*, 514 U.S. 938, 944 (1995)).

1 enforcement of an arbitration agreement by or against nonsignatories.”<sup>8</sup> These principles include  
2 incorporation by reference, assumption, agency, veil piercing/alter ego, and estoppel.<sup>9</sup>

3 Credit One urges me to apply estoppel here. Under this theory, “a nonsignatory is  
4 estopped from refusing to comply with an arbitration clause when [she] receives a direct benefit  
5 from a contract containing an arbitration clause.”<sup>10</sup> Credit One contends that Brown received a  
6 direct benefit from the credit agreement because her claims against it arise out of that agreement,  
7 she benefitted from the agreement when she called Credit One about her husband’s account, and  
8 she is an “Authorized User” under the agreement’s terms.

9 **A. Brown’s claims do not arise from the credit agreement**

10 Brown’s claims do not arise from the credit agreement between her husband and Credit  
11 One. Brown does not mention the agreement once in her complaint, nor is it lurking,  
12 undiscussed, in the background of her claims.<sup>11</sup> Brown’s claims arise from her allegations that  
13 Credit One called her hundreds of times in a two-year span using an automatic telephone-dialing  
14 system and an artificial or prerecorded voice; she did not give express consent for Credit One to  
15 contact her at all, let alone in this manner; and this combination violates the TCPA. What does  
16 arise from the credit agreement is Credit One’s defense: that Brown’s husband gave her cell  
17 number to Credit One when he applied for an account as an alternative method to contact him,  
18 and the credit agreement authorizes Credit One to contact account holders by any means that the  
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20 <sup>8</sup> *Mundi v. Union Sec. Life Ins. Co.*, 555 F.3d 1042, 1045 (9th Cir. 2009).

21 <sup>9</sup> *Id.*; *accord Truck Ins. Exchg. v. Palmer J. Swanson, Inc.*, 189 P.3d 656, 660 (Nev. 2008).

22 <sup>10</sup> *Truck Ins. Exchg.*, 189 P.3d at 661 (internal quotation marks and quoted references omitted).

<sup>11</sup> Credit One points out that Brown states in the third paragraph of her complaint that this action arises out of, among other things, Credit One’s “breach of contract,” ECF No. 1 at ¶ 3, but Brown does not allege the existence of a contract, let alone any acts of breach by Credit One. *See generally id.* Brown does not otherwise allege a breach-of-contract claim in this case.

1 account holder provides. But whether a defense of the party seeking to compel arbitration arises  
2 under the agreement isn't the test for estopping a nonsignatory from refusing to comply with an  
3 agreement to arbitrate.

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5 ***B. Credit One has not shown that Brown knowingly benefitted from the credit agreement.***

6 Credit One argues that Brown knew about the credit agreement because it was mailed to  
7 her husband along with his credit card.<sup>12</sup> It says that Brown benefitted from that agreement  
8 because, "on at least one occasion[,]” Credit One’s employees spoke with Brown about her  
9 husband’s account.<sup>13</sup> Credit One also “received at least one call” from Brown’s cell phone about  
10 her husband’s account.<sup>14</sup> Finally, Brown’s husband “indicated” in a call to Credit One that  
11 Brown “had possession of” her husband’s Credit One credit card.<sup>15</sup> I do not find that these  
12 alleged facts are sufficient to show that Brown knew about the credit agreement or took  
13 advantage of it in some way.

14 Credit One does not explain what direct benefits Brown received from the credit  
15 agreement. There is no evidence that she obtained any information from Credit One about her  
16 husband’s account, nor is there any evidence that she actually used his account or card. To find  
17 on these facts that Brown took advantage of the credit agreement, I would have to infer that  
18 merely calling from a number that Credit One has associated with a cardmember’s account  
19 allows the caller unfettered access to that account; that Credit One presumes such a caller is an

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21 <sup>12</sup> See ECF No. 23-1 at 3–4, ¶ 4. Credit One’s attorneys infer that Brown and her husband live  
22 together and that Brown must, therefore, have seen the agreement. I am not willing to take this  
leap with Credit One’s attorneys on this record.

<sup>13</sup> *Id.* at 4, ¶ 7.

<sup>14</sup> *Id.* at ¶ 8.

<sup>15</sup> *Id.* at ¶ 6.

1 “Authorized User,” as that term is defined under the agreement, or has no other safeguards to  
2 protect its cardmembers’ personal and private-financial information. Or I would have to infer  
3 that Brown’s husband allowed her to use his account. Neither of these inferences is reasonable  
4 on the slim facts that Credit One provides.

5 Credit One argues that these facts are just like the ones in *Bridge v. Credit One*  
6 *Financial*<sup>16</sup> and, like the *Bridge* court did, I should compel this nonsignatory to arbitrate her  
7 claims against Credit One. Credit One’s reliance on *Bridge* is misplaced. After *Bridge*  
8 petitioned the Ninth Circuit for a writ of mandamus from the district court’s order compelling  
9 him to arbitrate, the district court sua sponte ordered that it was going to reconsider its order  
10 compelling *Bridge* to arbitrate, and the court later denied the motion to compel arbitration on  
11 reconsideration.<sup>17</sup> I find that Credit One has not shown that Brown knew about the credit  
12 agreement or received a direct benefit from it.

13 **C. Credit One has not shown that Brown is an “Authorized User.”**

14 Credit One also argues that I should compel Brown to arbitrate because she is an  
15 “Authorized User” of her husband’s account and, thus, is bound by the agreement’s arbitration  
16 clause or is an intended third-party beneficiary of that agreement. The credit agreement states  
17 that there are two ways to become an authorized user: (1) Credit One issues an additional card in  
18 the name of the authorized user with the cardmember’s credit card account number; or (2) the  
19 cardmember “allow[s] someone to use” his account.<sup>18</sup> There is no dispute that Credit One did  
20 not issue an additional card in Brown’s name with her husband’s credit card account number, so

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22 <sup>16</sup> *Bridge v. Credit One Financial*, 2016 WL 1298712 (D. Nev. Mar. 31, 2016).

<sup>17</sup> *Bridge v. Credit One Fin.*, Case No. 14-cv-01512, at ECF Nos. 195 (sua sponte order), 219  
(order on reconsideration denying motion to compel) (D. Nev. Aug. 1, 2016 and Feb. 26, 2018).

<sup>18</sup> ECF No. 23-1 at 9, ¶ 3.

1 the question is whether Brown’s husband allowed her to use his account. The evidence that  
2 Credit One provides does not tend to show that he did. This is fatal to Credit One’s argument  
3 that Brown should be compelled to arbitrate because she is an “Authorized User” of her  
4 husband’s account or card. Credit One’s evidence fails to raise a genuine dispute that the  
5 arbitration agreement can be enforced against Brown under any theory, so I deny Credit One’s  
6 motion to compel arbitration, and I deny its motion to dismiss Brown’s claims or stay this case  
7 pending arbitration as moot.

8 **II. Motion to stay litigation pending appeal in another case [ECF No. 25]**

9 Credit One also moves to stay this case pending a decision of the D.C. Circuit Court of  
10 Appeals in *ACA International v. Federal Communications Commission*,<sup>19</sup> arguing that a ruling in  
11 that case will impact Brown’s claims in this case.<sup>20</sup> The issue, says Credit One, is that the TCPA  
12 defines the type of technology at issue in this case “as ‘equipment [that] has the *capacity*—(A) to  
13 store or produce telephone numbers to be called, using a random or sequential number generator;  
14 and (B) to dial such numbers.’”<sup>21</sup> Credit One contends that most modern dialers—including the  
15 ones that it uses—are not designed to generate and dial numbers using “a ‘random or sequential  
16 number generator.’”<sup>22</sup> It explains that the Federal Communications Commission (FCC) issued a  
17 ruling on July 10, 2015, that “capacity” in the Act means the “current configuration” of the  
18 equipment and its “potential functionalities.”<sup>23</sup> ACA International challenges this ruling and has  
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20 <sup>19</sup> *ADA Int’l v. FCC*, Case No. 15-1211 (D.C. Cir. 2015).

21 <sup>20</sup> ECF No. 25.

22 <sup>21</sup> *Id.* at 17 (quoting 47 U.S.C. § 227(a)(1) (emphasis added)).

<sup>22</sup> *Id.*

<sup>23</sup> *Id.* (quoting *In the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991*, 30 F.C.C. Rcd. 7961, 7974 (2015)).

1 asked the D.C. Circuit to decide if “‘capacity’ means the ‘present capacity’ of the equipment at  
2 the time the calls were made—which[, Credit One contends,] would absolve [it] from TCPA  
3 liability—or whether it meant ‘future capacity’ to generate and dial random or sequential  
4 numbers through changes in hardware or software.”<sup>24</sup>

5 On March 16, 2018, the D.C. Circuit issued its ruling in *ACA International* and set aside  
6 the part of the FCC’s ruling that attempted to clarify what types of calling equipment fall within  
7 the TCPA’s restrictions.<sup>25</sup> The court also simultaneously and sua sponte ordered the Clerk of  
8 Court to “withhold issuance of the mandate . . . until seven days after disposition of any timely  
9 petition for rehearing or petition for rehearing en banc.”<sup>26</sup> It does not appear that time for the  
10 *ACA International* parties to petition for panel rehearing or rehearing en banc has expired.<sup>27</sup>

11 A district court has the inherent power to stay cases to control its docket and promote the  
12 efficient use of judicial resources.<sup>28</sup> When determining whether a stay is appropriate pending the  
13 resolution of another case—often called a “*Landis* stay”—the district court must weigh: (1) the  
14 possible damage that may result from a stay; (2) any “hardship or inequity” that a party may  
15 suffer if required to go forward; and (3) “the orderly course of justice measured in terms of  
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19 <sup>24</sup> *Id.*

20 <sup>25</sup> *ACA Int’l*, Case No. 15-1211, at Document # 1722606 (D.C. Cir. Mar. 16, 2018) (per curiam).

21 <sup>26</sup> *Id.* at Document # 1722608 (D.C. Cir. Mar. 16, 2018).

22 <sup>27</sup> See Circuit Rule 35 for the U.S. Court of Appeals for the District of Columbia Circuit (providing that in all cases where a United States agency is a party, “the time within which any party may seek panel rehearing or rehearing en banc is 45 days after entry of judgment or other form of decision”).

<sup>28</sup> *Landis v. North American Co.*, 299 U.S. 248, 254–55 (1936); *Dependable Highway Exp., Inc. v. Navigators Ins. Co.*, 498 F.3d 1059, 1066 (9th Cir. 2007).

1 simplifying or complicating of issues, proof, and questions of law” that a stay will engender.<sup>29</sup> I  
2 find that a *Landis* stay is appropriate here, and I address these considerations in reverse order.

3 **A. *A stay will promote the orderly course of justice.***

4 At the center of this case are Credit One’s auto-dialing practices and their legality based  
5 on, among other things, FCC Order 15-72’s expansion of the TCPA’s reach. The continued  
6 viability of that FCC order is the subject of *ACA International*. A decision has already been  
7 issued in that case, and the time for the parties to timely file for panel rehearing or rehearing en  
8 banc is imminent. Staying this case pending the D.C. Circuit’s disposition of *ACA International*  
9 will permit the parties to evaluate—and me to consider—the viability of the plaintiff’s TCPA  
10 claim under the most complete precedent. This will simplify and streamline the proceedings and  
11 promote the efficient use of the parties’ and the court’s resources.

12 **B. *Hardship and equity***

13 Both parties face the prospect of hardship if I resolve the claims or issues in this case  
14 before the D.C. Circuit issues the mandate on its decision. A stay will prevent unnecessary  
15 briefing and the expenditures of time, attorney’s fees, and resources that could be wasted—or at  
16 least prematurely spent—guessing the impact of the D.C. Circuit’s ultimate ruling. And  
17 although there are other claims in this case, the one under the TCPA appears to be the  
18 centerpiece of this litigation.

19 **C. *Damage from a stay***

20 Brown argues that she will be damaged by a stay because evidence might get lost or  
21 Credit One might be bankrupted by other plaintiffs with claims like hers. I am not persuaded  
22 that either point has merit. Credit One responds that Brown’s jab at its solvency is absurd, and

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<sup>29</sup> *Lockyer v. Mirant Corp.*, 398 F.3d 1098, 1110 (9th Cir. 2005).

1 that it has properly placed a litigation hold on all evidence that could be related to this case. The  
2 only potential damage that may result from a stay is that the parties will have to wait longer for  
3 resolution of this case and any motions that they intend to file in the future. But a delay would  
4 also result from any rebriefing or supplemental briefing that will necessarily happen once the  
5 decision is issued. So, it is not clear to me that a stay pending the D.C. Circuit's resolution of  
6 *ACA International* will ultimately lengthen the time of this case. I thus find that any possible  
7 damage that the extension of this stay may cause the parties is minimal.

8 ***D. The length of the stay is reasonable.***

9 Finally, I note that a stay of this case pending the disposition of *ACA International* is  
10 expected to be reasonably short: a decision was issued on March 16, 2018, and the time for the  
11 parties in that case to move for panel rehearing or rehearing en banc expires at the end of this  
12 month. The stay should thus be reasonably brief, and it is certainly not indefinite.

13 **Conclusion**

14 Accordingly, IT IS HEREBY ORDERED that Credit One's motion to compel arbitration  
15 [ECF No. 23] is **DENIED** and Credit One's motion to dismiss Brown's claims or stay this case  
16 pending arbitration [ECF No. 24] is **DENIED as moot**.

17 IT IS FURTHER ORDERED that Credit One's motion to stay this case pending the D.C.  
18 Circuit's resolution of *ACA International* [ECF No. 25] is **GRANTED**. **This case is STAYED**  
19 **pending the D.C. Circuit's issuance of a mandate in *ACA Int'l v. FCC*, No. 15-1211 (D.C.**  
20 **Cir. 2015)**. Once the mandate issues, any party may move to lift this stay.

21 Dated: April 6, 2018

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U.S. District Judge Jennifer A. Dorsey