

insideARM First Party Outsourcing Summit – Attendee List (as of 10.8.15)

First	Last	Company	Title
Katia	Acciarresi	Expert Global Solutions, Inc.	SVP Sales
Marcelo	Aita	NCB Management Services, Inc.	President & CEO
Trace	Anderman	Expert Global Solutions, Inc.	VP Global Sales
Celeste	Anderson	Frontline Asset Strategy, LLC	VP of Sales and Marketing
Betsy	Anderson	Security Finance	Security and Finance Officer
Michele	Anderson	West Asset Management	Director of Receivables Management
Rene	Andringa	GC Services	Director of Business Development
Andy	Balthaser	Expert Global Solutions, Inc.	Vice President - Compliance
Clay	Barker	Monitronics International	Operations Vendor Manager
Scott	Barton	2nd Order Solutions	Founder
Tim	Bauer	The iA Institute	President
John	Bedard	Bedard Law Group, P.C.	Attorney at Law
Lori	Bennett	GC Services	Director of Business Development
Dan	Bernhard	AscensionPoint Recovery Services, LLC	Sr. Estate Attorney
Tami	Birner	FMA Alliance, Ltd	National Marketing Executive
Lance	Black	Northland Group	President
LaDonna	Bohling	Contract Callers, Inc.	Vice President
Brad	Bone	Teleperformance ARM	SVP – Strategic Account Management
Travis	Bowley	Empereon - Constar	CEO
Paul	Brennan	First Credit Services (dba:Accounts Receivable Technology)	Partner - Chief Strategy Officer
George	Buck	Frost-Arnett Company	President
Joe	Burch	Northland Group	EVP of Operations
Edward	Burton	CST Co.	Executive Vice President
Frank	Cann	F.H. Cann & Associates, Inc.	President & CEO
Kara	Cann	F.H. Cann & Associates, Inc.	Manager of Analytics
Edward	Carfora	Glass Mountain Capital, LLC	EVP
Tim	Casey	AllianceOne Inc.	CEO
Michael	Cassidy	Prosper Marketplace	Sr. Director, Collections
Michael	Cavallaro	Lindquist & Venum LLP	Attorney
Ben	Chang	Upstart	Collection Manager
David	Cherner	Northland Group	Chief Compliance Officer

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Steve	Chrabaszewski	Windham Professionals, Inc.	VP Operations
Matthew	Clark	EOS USA	VP, Legal & Compliance and General Counsel
Mycol	Cooley	DIRECTV	Customer Risk Management - Collections
Patrick	Cote	Windham Professionals	Director of Infrastructure and Information Assurance
Dan	Coutts	Progressive Financial Services, Inc.	Director of Commercial & Government Services
Brian	Cox	Harvard Collection Services, Inc.	Executive Director
Lisa	Coyner	Service Corporation International	Manager of Corporate Accounting
Jim	Crawford	VoApps	VP Business Development
Bethan	Cross	CMI Group	VP of Operations
Dan	Cruice	Sutherland Global Services	Federal Government Practice Leader
Samuel	Crump	Optio Solutions, LLC	In-House Counsel
Nicole	Cummins	Windham Professionals	Chief Compliance Officer
Clara	Cypull	University of St. Thomas School of Law	Law Student
David	D'Antonio	LiveVox	Regional VP Sales
Natasha	Daniels	USCB America, Inc.	Vice President
Jason	Davis	ERC	Senior Vice President of Compliance
David	Den Houten	Conn's	Chief Credit & Collections Compliance Officer
Brad	Dey	Dey's End Consulting	CEO
Kari	Diederich	Bluestem Brands, Inc.	Director of Collections and Customer Engagement
Dale	Dobberpuhl	Premiere Bankcard	Vice President
Cindy	Dossett	Vectren Corporation	Performance Assurance Manager
Rob	Duffy	Automated Collection Services, Inc.	CEO
Patti	Dunn	The Edge Consulting	President
Evin	Earnhart	TRC Staffing Services, Inc.	VP of Sales
Stephanie	Eidelman	The iA Institute	CEO
Mark	Eidelman	The iA Institute	Board Member
Pat	Esquivel	RevSolve	General Counsel and Chief Compliance Officer
Mike	Figgins	Windham Professionals	Chief Technology and Information Officer
Gavin	Forrette	Bluestem Brands, Inc.	Director, Collections and Recoveries
Louis	Fortin	SCORE Statistical Consulting	Senior Consultant
Bill	Froehlich	AT&T	Director, Credit & Collections
Mike	Frost	CBE Companies	Chief Legal Officer and General Counsel

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Steven	Fuernstahl	Stoneleigh Recovery Associates	President
Victoria	Furnich	Bank of America	Vice President
Paul	Gauerke	RGS Financial/RevTell	EVP/CMO
David	Georgescu	USCB America, Inc.	AVP - Insurance General
Peter	Ghiselli	Transunion	Vice President, US Emerging Markets
Paul	Gies	VoApps	SVP Sales
Pat	Grant	Sterling Jewelers	Director
David	Guy	Conn's	VP of Credit and Collections
David	Hall	West Asset Management	President
Martha	Hanson	DCM Services	Senior Compliance Counsel
LeVar	Harrington	Exeter Finance Corp	AVP - BPO of Servicing
Jason	Harrington	Ontario Systems	VP Sales
Shawn	Harty	RevSolve	Director of IT
Mark	Hedge	Central Portfolio Control, Inc.	President
Lynn	Heineman	Account Control Technology, Inc.	SR Vice President, Sales & Marketing
Bryan	Hidalgo	Lending Club	VP, Operations
Jeff	Hobbs	Afni, Inc.	Executive Director, Digital Solutions
Richard	Hollerbach	Focus Receivables Management	Vice President of Business Development
Alycia	Horn	Comcast Cable	Assistant General Counsel
Michael	Janakes	FMA Alliance, Ltd	President
Tim	Jansen	Capital One	Senior Process Manager
Meghann	Jeffrey	AscensionPoint Recovery Services, LLC	VP of Human Resources
Doug	Jones	Afni Philippines	President and CEO
Keith	Jones	Stellar Recovery, Inc.	President & CMO
William	Joyner	Dish Network	Business Operations Manager, 1st & 3rd Party Collections & Bankruptcy
Steve	Juve	Creditor Advocates, Inc.	President & CEO
Sonia	Kalra-Ali	CIBC	Director, Receivables Management Strategy
Brian	Kane	Bank of America	SVP, Strategy Manager
Wendy	Kasten	Credit Bureau Data, Inc.	Collection Operations Manager
Mark	Klaus	Navigant Healthcare Cymetrix	VP
Kelly	Knepper-Stephens	Stoneleigh Recovery Associates	General Counsel
Christopher	Koegel	Federal Trade Commission	Assistant Director, Division of Financial Practices

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Casey	Kostecka	Convergent Contact Solutions	President
Tony	L'Abbate	Expert Global Solutions, Inc.	Chief Compliance Officer
Lawrence	Laskey	Windham Professionals	General Counsel
Steve	Leckerman	Radius Global Solutions	Managing Director
Michael	Lee	Associated Management Co.	CEO
Joel	Lewis	Convergys	Vice President
Mark	Littrell	SourceRM	President
Vania	Lively	Expert Global Solutions, Inc.	Territory VP Telecommunications Operations
Dave	Lubets	Performant Financial Corp	Operations Management Consultant
Tina	Mallen	AscensionPoint Recovery Services, LLC	EVP of Operations
Curt	Martin	CBE Companies	Senior Vice President, Operations
Terry	Martinez	Berlin Wheeler	SVP Operations
Kevin	McAnally	Arseneault & Fassett, LLP	Attorney
Alicia	McKeighan	Afni, Inc.	Director of Compliance
Rob	Meck	Meck Consulting	President
Mike	Meyer	Convergent Outsourcing, Inc.	CEO
David	Mikalsen	Kohls Department Stores	VP Risk Management
Jad	Mikhail	Kohls Department Stores	Fraud & Recovery Manager
Dan	Montenaro	iQor	Deputy General Counsel and Chief Compliance Officer
James	Morgan	Chase Receivables	Compliance Officer / Corporate Facilitator
Al	Mucci	ACS Inc.	Executive Vice President
Bart	Murphy	Ice Miller	Attorney at Law & Partner
Joann	Needleman	Clark Hill	Attorney
Maria	Ojeda	Back Office Solution Services, LLC	
Troy	Ortega	Account Control Technology, Inc.	COO
Matthew	Osse	Prosper Marketplace	Director, Pre Charge-off Collections
Tom	Pahl	Consumer Financial Protection Bureau	Managing Regulatory Counsel, Office of Regulations
Kirsten	Patel	Toyota Financial Services	Vendor Relationship Manager
Lex	Patterson	DAKCS	President
Kelly	Paul	ERC	SVP Client Services
Jim	Peacock	Delta Outsource Group, Inc.	CEO
Mark	Pearson	FRS	Vice President
Emilie	Peterson	LexisNexis	Manager, Product Management

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Ken	Piatt	National Recoveries, Inc	Director of Operations
Bryon	Pickard	Vanderbilt University Medical Center	Director of Operations
Paula	Pilkenton	Signature Performance Tiburon, LLC	Compliance Officer
Kevin	Polk	Glass Mountain Capital, LLC	Chief Operations Officer
Scott	Pollak	NES	Vice President
Mike	Raab	Radius Global Solutions	VP Business Development
Joan	Radtke	EVINE Live	Senior Director of Credit
Neha	Rana	Prosper Marketplace	Corporate Counsel
Greg	Rassier	Rassier Consulting, LLC.	President
Jeremiah	Reichert	Northland Group	VP of Client Relations
Chris	Rezendes	Windham Professionals, Inc	Chief Sales & Marketing Officer
Shauna	Rice	Sunrise Credit Services	Director of Business Development
Richelle	Rocazella	Credit First National Association	Director of Collection Strategies
Jessica	Rogers	Transunion	Major Account Executive
Ron	Roonzani	National Recoveries, Inc	VP of Sales
John	Rossmann	Moss & Barnett	Attorney at Law
Pete	Roth	CST Co.	President
Gregory	Salvato	TouchPoint One	CEO
Mary	Sand	RevSolve	VP of Operations
Bob	Schofield	Northland Group	Executive VP of Business Development
Mark	Schordock	GC Services	EVP
Stephanie	Schuit	iQor	Vice President, Compliance
Greg	Shelton	LexisNexis	Director, First Party Collections
Jennifer	Silva	LJ Ross Associates	Manager
Jessie	Skibbe	KirkpatrickPrice	Chief Compliance Officer
Richard	Sleeth	Stellar Recovery, Inc.	EVP of Business Development
Steve	Solomon	iQor	Executive Vice President
John	Somers	Capital One	Supplier Management
Alan	Spiegelhauer	FMA Alliance, Ltd	VP, Sales & Marketing
Stacy	Spradling	Radius Global Solutions	SVP Global Human Resources
Brian	Spruiell	USAA Federal Savings Bank	Operations Manager - Recovery
Aaron	Steinberg	The iA Institute	Publisher
John	Stock	Gatestone & Co. Inc.	Vice President

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Brian	Stokes	Verizon	Associate Director, Bill to Cash
Brent	Stoner	DCM Services	Director of Operations
Gregory	Straub	EOS USA	Vice President of Business Development
Tom	Strei	EVINE Live	Payments Manager
Louis	Summe	LiveVox	CEO
Jeffrey	Swedberg	iQor	Senior Vice President
Robert	Sweet	Bank of America	Senior Vice President
Don	Taylor	Automated Collection Services, Inc. (ACSI)	President
Marisa	Thomas	Capital One	Director
Yvonne	Torrijos	Empereon - Constar	Chief Marketing Officer
Luke	Umstetter	Global Lending Services	General Counsel
James	Vahalik	National Enterprise Systems	VP Sales Western Division
Hans	van Aardt	VoyagerNetz Delta LLC	President
Connie	Vela	Service Corporation International	Supervisor of Corporate Accounting
Todd	Volkers	Optio Solutions, LLC	Executive Vice President
Amber	Wadsworth	Conn's	Senior Manager-Agency Liason
Jamie	Wallace	Teleperformance ARM	SVP - Business Development
Lindsey	Walters	The iA Institute	Client Marketing Coordinator
James	Welsh	iQor	VP Business Development
Matthew	Wheeler	Berlin Wheeler	EVP
Joshua	White	Back Office Solution Services, LLC	Owner
Terry	White	FMS	Senior Vice President
Dusty	Whitesell	LiveVox	SVP Marketing & Chief Evangelist
Dawn	Wierzbicki	West Asset Management	VP Receivables Management
Jerry	Williams	Sprint	Director
Dan	Winkler	Frontline Asset Strategy, LLC	COO
Richard	Yap	SCORE Statistical Consulting	Chief Operating Officer
Grace	Yeh	Gatestone & Co. Inc.	Director, Business Development & Client Relations